

Performance Statistics Q3/2019

KPI	dedicated interface	own interface	comment
uptime per day of all interfaces (percentage uptime as 100% minus the percentage downtime)	100%	100%	
downtime per day of all interfaces (the total number of seconds the dedicated interface was down in a 24-hour period, starting and ending at midnight)	0	0	
the daily average time (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) with all the information requested in accordance with Article 66(4)(b) of PSD2 and Article 36(1)(b) of the RTS	no data available	no data available	no TPP was using the external interface
the daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) with all the information requested in accordance with Article 36(1)(a) of the RTS	no data available	no data available	no TPP was using the external interface
the daily error response rate – calculated as the number of error messages concerning errors attributable to the ASPSP sent by the ASPSP to the PISPs, AISPs and CBPIIs in accordance with Article 36(2) of the RTS per day, divided by the number of requests received by the ASPSP from AISPs, PISPs and CBPIIs in the same day	no data available	no data available	no TPP was using the external interface